

Adult Learn to Swim

Enrolment Terms & Conditions



Friends Health & Fitness continues to operate within the government frameworks with regard to COVID-19, to ensure the safety of our clients and staff at all times.

Enrolment conditions:

- Enrolments are booked in advance for each 5-week Adult Swim Program. Enrolment payments for each 5-week Adult Swim Program must be paid in full at the time of booking.
- There are no make-up lessons, refunds or credits for one-off, missed classes.
- Participants who have a serious injury, or illness, can notify the Centre in advance if they will miss three (3) or more consecutive lessons and request a Credit Application Form. All requests for credits are dependent on completion of a Credit Application Form and presentation of medical certificates. Credits will not be granted for absences due to going away on holidays, exams or clashes with other activities. No credits or refunds will be granted for cancellations.

General conditions:

- Hygiene - Appropriate, clean and suitable swimming attire is required for pool entry. Swimming caps are compulsory and must be worn at all times whilst in the water.
- Swimmers enrolled into the 5-week Adult Swim Program are not permitted to use the pool for casual swimming before or after their lessons, or use the steam room or spa.
- Photography and video are not permitted within the Friends Health & Fitness premises. Please respect the privacy of other Centre users.
- To protect and maintain a healthy environment, participants must not attend lessons if they are feeling unwell or showing respiratory issues.
- Lessons are not delivered on public holidays. Term fees are adjusted to reflect this at the time of the booking.
- Management reserves the right to refuse entry, suspend or cancel enrolments without refund, or request any person to leave the premises if that person does not behave in a responsible manner, uses abusive language, under the influence of drugs/alcohol or does not adhere to the general conditions of entry.